





Adult Social Care Performance Indicator Year End 2009/10

	PI Type	Ref	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Full Year Result	Direction of Travel	Data Quality
1	Leeds Strategic Plan - Government Agreed	NI 130	Social Care clients receiving self directed support per 100,000 population aged 18+	Access & Inclusion	Quarterly %	Rise	97.7 per 100,000 population aged 18+	165 per 100,000 population aged 18+	15.0%	17.1%	N/A	No Concerns with data
<p>During 2009/10 2953 people service users and 376 carers received self directed support. The end of year figure has exceeded the target set. Recent benchmarking information based on those authorities whose data was available suggests that Leeds is in the top quartile nationally for this indicator.</p>												
2	Leeds Strategic Plan - Government Agreed	NI 132	Timeliness of social care assessments (all adults)	Access & Inclusion	Quarterly %	Rise	76.0%	84.0%	88.0%	91.0%	↑	No Concerns with data
<p>The target of 88% has been exceeded with a year end figure of 91%. The number of people who received timely assessments was 7002, out of a total of 7693 assessed over the year. Based upon available benchmarking data this will place Leeds near the top of our comparator group and in the top quartile nationally.</p>												
3	Leeds Strategic Plan - Partnership Agreed	NI 133	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	85.0%	85.3%	92.0%	86.9%	↑	Some Concerns with data
<p>The figures show an improvement on last years performance in the numbers of people receiving services within 28 days of an assessment. This equates to 3427 people receiving all services in their care plan within 28 days out of a total of 3942 who received a service. This figure does fall short of a stretch target of 92% set last year. Available benchmarking data suggests that Leeds will be in the third quartile in relation to other authorities nationally.</p>												
4	Leeds Strategic Plan - Partnership Agreed	NI 136	People supported to live independently through social care (all adults)	Access & Inclusion	Annually Number	Rise	70.4	3,904	3,900	3,450	↓	Some Concerns with data
<p>This indicator is reported annually. At 31/3/10 Leeds was supporting 11,634 people aged 18 or over to live at home through assessed services. Additionally, Leeds supported 9,438 people through grant funded services. Assessed service users have reduced primarily due to data cleanup. Based on those local authorities for who data was available for this indicator at the time of writing, Leeds performance is projected to be in the top half nationally.</p>												
5	Leeds Strategic Plan - Partnership Agreed	LSP-HW2B(II)	Estimated number of staff employed in the independent sector registered care services in Leeds that have received some training on protection of vulnerable adults that is either funded or commissioned by Leeds Adult Social Care	Social Care Commissioning	Annually %	Rise	91%	98%	99%	96%	↓	No Concerns with data
<p>The proportion of staff reported by the independent sector as having received training in Adult Safeguarding dropped this year by 3%. This remains, however, a high proportion of staff trained in the independent sector when taking in consideration a degree of staff turnover. Requirements to train staff in this area are included in contractual requirements and this is an integral part of contract management.</p>												
6	National Indicator	NI 125	Achieving independence for older people through rehabilitation/intermediate care	Access & Inclusion	Quarterly %	Rise	91.9%	91.9%	90.0%	78.8%	↓	No Concerns with data
<p>This was a new indicator last year and results were based upon available information which included a sample of cases. Performance this year is based upon a more complete dataset and therefore provides a more representative picture of performance. Of 118 people who were discharged from hospital with short term support in place, 93 were still living at home three months later.</p>												

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7	National Indicator	NI 135	Carers receiving needs assessment or review and a specific carers service	Access & Inclusion	Quarterly %	Rise	13.9%	22.3%	25.8%	24.2%		No Concerns with data
8	National Indicator	NI 145	Adults with learning disabilities in settled accommodation	Learning & Disabilities	Quarterly %	Rise	18.2%	17.9%	65.0%	58.7%		Some Concerns with Data
9	National Indicator	NI 146	Adults with learning disabilities in employment	Learning & Disabilities	Quarterly %	Rise	2.4%	2.4%	5.0%	5.4%		No Concerns with data
10	National Indicator	NI 124	People with a long term condition supported to be independent and in control of their condition	Datahub	Annually %	Rise	Not Set	68%	Not Set	Not Available - See comments	N/A	No Concerns with data
11	National Indicator	NI 129	End of life care - access to appropriate care enabling people to be able to chose to die at home	Datahub	Annually %	Rise	Not Set	Not Available - See	Not Set	Not Available - See comments	N/A	No Concerns with data
12	National Indicator	NI 131	Delayed transfers of care	PCT	Quarterly Number	Rise	5.24 per 100,000 population aged 18+	4.48 per 100,000 population aged 18+	Not Set	4.44 per 100,000 population aged 18+		No Concerns with data

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13	National Indicator	NI 134	Number of emergency bed days per head of weighted population	Datahub	Annually Number	Fall	Not Set	Not Available - See comments	Not Set	Not Available - See comments	N/A	No Concerns with data
LCC do not have access to data/results for this NI as it is reported by external organisations and reported directly to government departments and published via the Datahub. Results are expected to available by the end of November 2010.												
14	National Indicator	NI 149	Adults in contact with secondary mental health services in settled accommodation	Datahub	Annually %	Rise	Not Set	35.2%	Not Set	Not Available - See comments	N/A	No Concerns with data
LCC do not have access to data/results for this NI as it is reported by external organisations and reported directly to government departments and published via the Datahub. Results are expected to available by the end of June 2010.												
15	National Indicator	NI 150	Adults in contact with secondary mental health services in employment	Datahub	Annually %	Rise	Not Set	5.1%	Not Set	Not Available - See comments	N/A	No Concerns with data
Leeds City Council do not have access to data/results for this NI as it is reported by external organisations and reported directly to government departments and published via the Datahub. Results are expected to available by the end of June 2010.												
16	Leeds Strategic Plan - Partnership Agreed	NI 8	Adult Participation in sport and active recreation	Sport and Active Recreation	Annually %	Rise	20.6%	28.4%	22.6%	26.25%	↓	No Concerns with data
The figure above was gathered by Ipsos MORI who were commissioned by Sport England to undertake an annual sport and active recreation participation survey. The original survey was undertaken from October 2005 - October 2006 and this collected 1,000 surveys from most local authorities across England. The latest figures represent a dramatic improvement over the 2005/06 baseline and represents an improving underlying trend, despite the slight fall in performance since last year.												
17	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.77%	76.39%	71%	83.95%	↑	No Concerns with data
The Q4 figure (81.5%) indicates the continued positive performance in assisting vulnerable people to achieve independent living. Throughout 2009/10 Contracts Officers have worked with poorly performing services to drive up performance.												
18	National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99%	98.78%	99%	97.86%	↓	No Concerns with data
98.06% of vulnerable people were supported to maintain independent living in Q4. This is a continuation of positive and consistent performance. The accumulation of all 4 quarterly returns for 2009/10 has shown a slight decrease in performance from 98.78% in 2008/09 to 97.86% in 2009/10. During the past year a wider range of additional services have been incorporated into the NI 142 performance. These are large volume services with a varied client group such as substance misuse and offender management services. Then 2010/11 target will be amended to incorporate this change in service demand and delivery.												
19	Local Indicator	LKI-SS23	Percentage of people receiving a statement of their needs and how they will be met	Access & Inclusion	Quarterly %	Rise	93.0%	99.3%	99.0%	99.3%	↔	No Concerns with data
Of 5057 occasions where it was appropriate to provide service users with information regarding their care plan this was done on 5021 occasions. This measure shows a consistent level of high performance in ensuring that service users are routinely provided with information regarding plans for their care.												

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20	Local Indicator	LKI-SS35	Adult and older clients receiving a review as a percentage of those receiving a service.	Access & Inclusion	Quarterly %	Rise	62.8%	69.6%	80.0%	83.4%	↑	Some Concerns with Data
During the year, out of 17,618 service users who received a reviewable service, 14,688 received a review.												
21	Local Indicator	CP-OP51	Reduce the number of older people who are admitted to residential and/or nursing care per 10,000 population aged 65 or over	Social Care Commissioning/Access & Inclusion	Annually Number	Fall	69.4	83	65	75.8	↑	No Concerns with data
During the year there were 838 permanent admissions of elderly people to residential or nursing care (75.8 per 10,000 population), compared to 912 admissions taking place in the previous year.												
22	Local Indicator	COM 4	Assessed and reviewed clients who feel safe in their own home during the day	Commissioning	Quarterly %	Rise	95.0%	95.0%	96.0%	93.0%	↓	No Concerns with data
Figures are based upon the results of surveys undertaken during the year. The average of these results equate to a drop in the proportion who feel safe, however, the results from the most recent survey undertaken were particularly encouraging with 98% of people feeling safe.												
23	Local Indicator	COM 5	Assessed and reviewed clients who feel safe in their home during the night	Commissioning	Quarterly %	Rise	92.5%	92.5%	96.0%	91.3%	↓	No Concerns with data
Figures are based upon the results of surveys undertaken during the year. The average of these results equate to a drop in the proportion who feel safe, however, the results from the most recent survey undertaken were particularly encouraging with 95% of people feeling safe.												
24	Local Indicator	COM 6A	The ratio of total safeguarding referrals to total cases completed	Access & Inclusion	Quarterly Ratio	Fall	0.99	0.99	1.00	0.96	↑	No Concerns with data
The ratio of safeguarding referrals to total cases completed has dropped. This reflects the introduction of more detailed recording systems to enable closer tracking of cases through the system. At any given time a number of more complex cases will be open as they are thoroughly investigated and robust plan to address the issues put in place.												
25	Local Indicator	COM 6B	The number of safeguarding cases completed	Access and inclusion	Quarterly Number	Rise	1,310	1,310	1,500	1,964	↑	No Concerns with data
The number of safeguarding referrals and cases dealt with continue to increase following the strengthening of arrangements and raising of awareness across the city.												
26	Local Indicator	COM 8	The percentage of safeguarding investigations which have led to a SAEC Enquiry	Access and Inclusion	Quarterly %	Fall	43.0%	43.0%	60.0%	39.3%	↑	No Concerns with data
The proportion of safeguarding cases leading to a SAEC enquiry have dropped, however, it is important to keep in mind that this represents a proportion of a higher number of referrals. It is accepted that a large number of referrals can be resolved at an early stage and a few more complex cases will lead to a SAEC enquiry. In the light of this the target for this indicator should be reviewed for next year and the description to correspond with new government reporting requirements.												